## TRAFFORD BOROUGH COUNCIL

## STATEMENT OF EXECUTIVE DECISION

DATE OF DECISION	Monday, 20 July 2020	DECISION MAKER					
DECISION REFERENCE	L/20.07.20/5	<b>Executive</b> Participating: Hynes, Patel,		Weste	rn,	Adshead,	(Councillors Freeman,

#### RECORD OF THE DECISION

PUBLIC INTEREST REPORT BY THE LOCAL GOVERNMENT AND SOCIAL CARE OMBUDSMAN (OMBUDSMAN): INVESTIGATION INTO COMPLAINTS AGAINST TRAFFORD COUNCIL WASTE COLLECTION SERVICE

1. That the requirement be noted for the report to be considered in full by the Executive in accordance with the Local Government Act 1974.

2. That the content of the report and the Ombudsman's appended report be noted.

3. That the remedial recommendations made by the Ombudsman be noted.

4. That the agreed remedial actions already taken by the Council in response to the Ombudsman's recommendations be noted.

That the proposal to progress the completion of those agreed remedial actions which are yet to be undertaken by the Council be noted and approved.

### REASONS FOR THE DECISION

In accordance with the Local Government Act 1974, there is a requirement for the Public Interest Report to be considered in full by the Council's Executive.

#### ALTERNATIVE OPTIONS CONSIDERED AND REJECTED AT THE MEETING/BY MEMBERS

None. Whilst the Ombudsman has no legal means to enforce the acceptance of its recommendations by the Council, the Council has accepted and agreed the remedial actions set out in the report. The Executive is required to consider the Ombudsman's report and the Council is required to report to the Ombudsman in accordance with agreed actions.

#### CONFLICTS OF INTEREST DECLARED AND ANY ASSOCIATED DISPENSATION

None.

#### Scrutiny Call in Deadline

# Wednesday, 29 July 2020

(Decision can be implemented on the next working day, unless called in).

PUBLICATION DATE

22 July 2020

RECORDED BY:

Corporate Director, Governance & Community Strategy